

# The Digital Road Ahead 2017-18

Improve communications between professionals using new Presence, Instant Messaging and Video facilities.

Increase coverage of facilities that we have shown to be beneficial to patients – ‘Patient Online’ appointment booking and medical information, NHS 111 booking in-hours GP appointments, telecare in care homes.

Progress the sharing of direct care information across the region, between those clinicians involved in a person’s care, by designing and beginning to implement an interoperability framework between local health economies.

Improve clinical quality and efficiency by ensuring that our approved care pathways, clinical protocols and guidelines are more widely accessible to those that need to follow them.

Increase and improve the digital facilities available within our hospitals, ensuring they are as efficient and reliable as possible.

Implement a combined analytical function between CCGs and public health.

Support general practice operating at scale.

Support the technology design requirements for health and care system integration.

Increase the breadth, depth and scale of the Leeds Care Record.

Improve the professionalisation of Informatics staff, including the role of Chief Clinical Information Officers.

Increase the ability and skills of clinical, medical and care professional groups to fully utilise the technology they have access to.

Procure a replacement for the secure networks that support public services and health care (PSC/HSCN).

Create a physical innovation space where industry can interface with health and care.

Improve facilities for patients to collect information about their health and care as well as receive information about themselves from healthcare professionals.

Evaluate digital technology that can benefit specific patient groups, for example, frail patients.

Ability to scan and print to devices within shared buildings for Health and Care staff.

City shared Data Centre capabilities created for NHS and Local Authority.

Development of a City shared infrastructure platform scalable for the use by Local Authority and NHS partners.

Ability to access Instant Messaging, Skype and Calendars between NHS and Local Authority.

Ability to provide an accredited Health & Social Care Network for NHS & Local Authority and a transition plans linked to the city estate review rationalisation.

GP Practices in West Leeds will move to standardised websites for patients and offer e-consultations.

Leeds Community Healthcare analysis completed for eMedicines case.

Video conferencing facilities completed in GP Practices and neighbourhood hubs.

100% Digital Leeds Programme established with the focus on working with and supporting 3rd sector organisations to increase the digital literacy and access to online content for citizens in Leeds through the provision of digital skills training and / or access to mobile hardware and broadband.

Pilot underway to understand the demand for a tablet lending scheme in the City.

