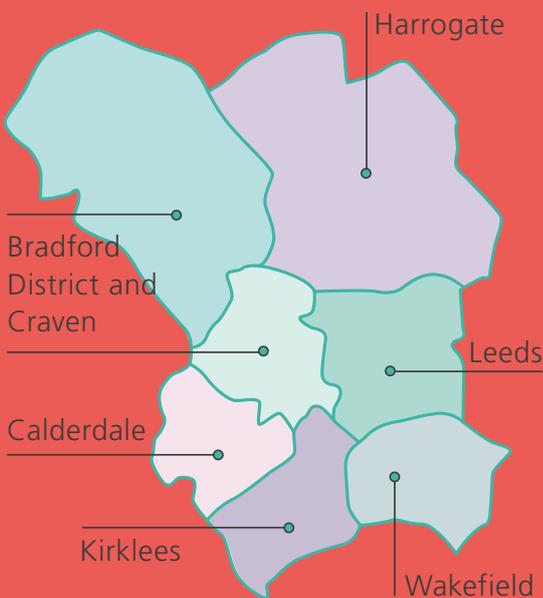


Telling our Partnership story



Proud to be the West Yorkshire and Harrogate Health and Care Partnership

Committed to improving the health and wellbeing of people living in:



- > Working to improve people's health with and for them
- > Improving people's experience of healthcare
- > Making every penny in the pound count
- > Working to keep people well and make life better for 2.6 million people living in West Yorkshire and Harrogate.

West Yorkshire and Harrogate Health and Care Partnership



Mental health services

Our ambition

We are developing services to improve the experience of care for people in crisis. A major concern is people having to travel a significant distance to receive care in a specialist mental health bed due to lack of capacity locally. Out-of-area placements can have a negative impact on people's care, and the wellbeing of their families and carers - who have to travel further to see them. This care, unless needed, can also cost an enormous amount of money which could be used to support the person better in their community. Ideally, no one in crisis would have to travel outside West Yorkshire and Harrogate for treatment.

What we are doing

In Bradford, a redesign of services has meant that people in crisis are now cared for locally, in the right place and close to home.

In 2015, Bradford District Care NHS Foundation Trust looked at why people were ending up out-of-area for care. They found that 'out of hours' mental health crisis service care was limited which was resulting in people accessing accident and emergency departments, rather than being able to access community-based crisis services.

To better support people in crisis, the Trust re-designed its mental health services, launching First Response which offers mental health crisis support 24 hours a day, seven days a week to vulnerable people needing urgent care, with community-based safer spaces - the Haven, a day-time adult mental health service, safer space a night-time service for children and young people run in partnership with Creative Support and Sanctuary, a night-time service developed with mental health charity Mind - that provide short term support.



The service is run in partnership with Bradford and Airedale Clinical Commissioning Groups, Bradford Council and West Yorkshire Police.

Supporting people early and signposting to the right services has reduced demand on the police, ambulance services and A&E departments and achieved a reduction in people detained under section 136 – which gives police the power to take someone to a place of safety.

There has also been a 60% reduction in people needing to attend the emergency department, suggesting support is available in the community setting as desired.

Approximately 50% fewer people have been placed under the care of the Mental Health Act since the introduction of this new way of working, which suggests people, are getting the right care earlier, in the right place, to meet their needs.

Before the redesign, out of area mental health care cost the Trust more than £1.8 million a year. People are now getting timely care, closer to home, through health care partners working together.

What next?

Partners in Bradford are national leaders in this area of work as part of the 'Crisis Care Concordat' multi agency partnership. Learning is being shared across West Yorkshire.

NHS Wakefield CCG
White Rose House
West Parade
Wakefield
WF1 1LT

✉ westyorkshire.stp@nhs.net
🌐 www.wyhpartnership.co.uk
🐦 @WYHpartnership
📞 01924 317659

A partnership made up of the NHS, local councils, care providers, Healthwatch, community and carers organisations.

February 2019

West Yorkshire and Harrogate
Health and Care Partnership

