

# Looking after yourself and each other; your health and wellbeing offer

## At a glance principles and resources

Source of support	Mechanisms	Phase to use for
<p><b>Self</b></p> 	<p><b>Principles:</b></p> <ul style="list-style-type: none"> <li>• Do not over medicalise normal responses to stress</li> <li>• Compassion</li> <li>• Forgiveness</li> <li>• Kindness</li> </ul> <p><b>What you can do:</b></p> <p>Self awareness:</p> <ol style="list-style-type: none"> <li>1. Recognition of stress-how to recognise stress</li> </ol> <div data-bbox="443 864 1289 1966" style="background-color: #008080; color: white; padding: 10px;"> <h3 style="text-align: center;">Resilience in times of stress</h3> <p>Stress is a biological and psychological response experienced on encountering a threat that we feel we do not have the resources to deal with. It's a normal reaction; our bodies are equipped to deal with this via the Fight/Flight response. Hormones are released which helps us to cope with the stress on a short term basis, however, it's important that the response isn't too prolonged because our immune system becomes suppressed.</p> <p>Increasing production of neurotransmitters (aka happy hormones) is a way of reducing the impact of stress.</p> <p style="text-align: center;">Here are some of the ways we can increase our happy hormones.....</p> <div style="display: flex; flex-wrap: wrap; justify-content: space-around;"> <div style="text-align: center; margin: 5px;">  <p>U1 Laughter</p> </div> <div style="text-align: center; margin: 5px;">  <p>U5 Go Outside</p> </div> <div style="text-align: center; margin: 5px;">  <p>U2 Exercise</p> </div> <div style="text-align: center; margin: 5px;">  <p>U6 Sleep</p> </div> <div style="text-align: center; margin: 5px;">  <p>U3 Mindfulness</p> </div> <div style="text-align: center; margin: 5px;">  <p>U7 Eat well</p> </div> <div style="text-align: center; margin: 5px;">  <p>U4 Music</p> </div> <div style="text-align: center; margin: 5px;">  <p>U8 Social connection</p> </div> </div> </div>	<div style="text-align: center;">  <p style="background-color: #4CAF50; color: white; padding: 2px 5px; border-radius: 5px;">Prevent</p> </div> <div style="text-align: center; margin-top: 10px;">  <p style="background-color: #009688; color: white; padding: 2px 5px; border-radius: 5px;">Active</p> </div>

	<p>2. Awareness of your behaviour and style</p> <ul style="list-style-type: none"> <li>• Different situations can require different behaviours and leadership styles.</li> <li>• During times of crisis, more directional styles can be needed with command and control behaviours.</li> <li>• Ensure these behaviours are only used when necessary and that compassion is at the core.</li> <li>• Micro-behaviours such as rudeness reduces quality of work, likelihood of helping others and increases patient anxiety  <a href="https://www.civilitysaveslives.com/">https://www.civilitysaveslives.com/</a></li> </ul>	
<p><b>Team</b></p> 	<p><b>Principles:</b></p> <p>Your team is everything and are a great source of support to talk and listen with, gain social contact, source information and experience.</p> <p>Support is two-way, as a member of the team you will receive and provide support to your colleagues.</p> <p>Be conscious of your colleagues' mood and behaviour</p> <hr/> <p><b>What you can do:</b></p> <p>If colleagues are struggling, think PIES:</p> <ul style="list-style-type: none"> <li>• Proximity-keep them in the team, adapt the role</li> <li>• Immediacy-have psychologically savvy conversations (include link to better conversations) include facts in a flash for having conversation</li> <li>• Expectancy-emphasise that things will be tough for a while but that things will get better</li> <li>• Simplicity-often simple things help-food, wash, speak to a loved one</li> </ul> <p>15 seconds 30 minutes</p> <p>Support when working from home:</p>	 <p>Prevent</p>  <p>Active</p>
<p><b>Others</b></p> 	<p><b>Principles:</b></p> <p>There will be times when you and your immediate team are unable to meet your health and wellbeing requirements. There are many sources of support available that are external to your team</p> <ul style="list-style-type: none"> <li>• Peer/profession support-clinical forum</li> <li>• Professional Bodies</li> </ul>	 <p>Prevent</p>

	<ul style="list-style-type: none"><li>• Your organisation-Employee Assistance Programme etc, more in depth psychological support for post-trauma, moral injury</li><li>• Your local health and care system support: <a href="https://www.wyhpartnership.co.uk/our-priorities/coronavirus-covid-19-information-and-resources/health-and-wellbeing-during-covid-19">https://www.wyhpartnership.co.uk/our-priorities/coronavirus-covid-19-information-and-resources/health-and-wellbeing-during-covid-19</a></li></ul> <p>better conversations-peer support</p> <p>Coaching-a great way of ‘talking out’ work place problems; enabling you to come to your own solutions through helpful questions and deep listening. If you’d like to find out more please email:</p> <ul style="list-style-type: none"><li>• National: <a href="https://people.nhs.uk/">https://people.nhs.uk/</a></li></ul>	 <p>Active</p>  <p>Recover</p>
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