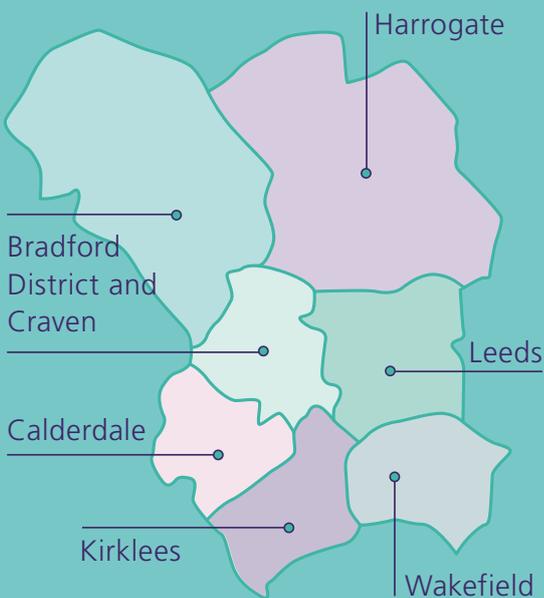


Telling our Partnership story



Proud to be the West Yorkshire and Harrogate Health and Care Partnership

Committed to improving the health and wellbeing of people living in:



- > Working to improve people's health with and for them
- > Improving people's experience of healthcare
- > Making every penny in the pound count
- > Working to keep people well and make life better for 2.6 million people living in West Yorkshire and Harrogate.



Bradford paediatric urgent care

Our ambition

Our vision for urgent and emergency care is that we should provide a highly responsive service that delivers care as close to home as possible, minimising disruption and inconvenience for unwell children and young people, carers and families.

West Yorkshire and Harrogate Health and Care Partnership





Feedback from families using the service

“Thank you, a wonderful service. We had a GP appointment where she told us we would have to go to the hospital. I panicked a bit as I had another child at school to consider (how he would be picked up), no change for parking and no food with me to take - all on top of worrying about how my little boy was breathing. When this service was suggested by the on-call paediatrician it was a huge relief. We couldn't have asked for better care.”

“Great idea as I have two children with asthma wheezing issues - and other children. Care at home is ideal together with medical support, it means they can all remain together with their primary carer and in their home environment with minimal fuss.”

“As a person with a disability I struggle to take my daughter to the hospital each time she's poorly. It has put my mind to ease knowing that she can get looked after by the nurses from ACE Team at home. So I'd like to thank all the staff who helped care for my daughter – and also a big 'thank you' from my daughter herself.”

What we are doing

Bradford Teaching Hospitals NHS Foundation Trust has developed a service with families called the 'Ambulatory Care Experience' (ACE). In collaboration with Bradford Clinical Commissioning Groups and GPs, ACE aims to provide an alternative to a hospital referral or admission for children and young people who have become acutely unwell with common childhood illnesses and need a period of observation after initial assessment for up to three days.

Referrals are accepted from GPs, nurses, A&E and the paediatric ward at the Bradford Royal Infirmary. Ongoing clinical monitoring is undertaken in the community by specially trained children's nurses. They are supported by consultant paediatricians who provide regular phone call advice and take full clinical responsibility for every child in the service.

What next?

The ACE service model is simple. All pathways follow a standard format, from referral to discharge. ACE has been designed for adaptation and replication across the area.

New clinical pathways are being developed and new partners and networks are being established with the hope of delivering this urgent ambulatory care model across the West Yorkshire and Harrogate Health Care Partnership.

The project was recently crowned winner of the Health Service Journal (HSJ) Improvement in Emergency and Urgent Care Award.

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A partnership made up of the NHS, local councils, care providers, Healthwatch, community and carers organisations.

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West Yorkshire and Harrogate
Health and Care Partnership

