



Since the creation of West Yorkshire and Harrogate Health and Care Partnership in March 2016, the way we work has been driven by a shared commitment to deliver the best care possible for the 2.6 million people living across our area.



From the very beginning we heard **loud and clear** the call for greater transparency about our work. **And we have listened.**

We were also asked a number of key questions, some are highlighted here.

### You said ..... We did

We want to know more about your **plans for change?**

- We publish our plans, engagement and consultation timelines, what's coming up and our weekly leadership blog at [www.wyhpartnership.co.uk](http://www.wyhpartnership.co.uk)

### You said ..... We did

How can I **get involved?**



- Our Joint Committee of the 11 Clinical Commissioning Groups (CCGs) meets in public every two months (this is where some of our big decisions are made). We also recruited an independent lay chair and two lay members to keep us focused on what really matters to people.
- We are recruiting public, patient representation onto our West Yorkshire and Harrogate programmes, for example maternity, stroke and cancer, so their experiences can inform our work.
- Our West Yorkshire and Harrogate Lay Member Reference Group work to assure the CCGs that what we do keeps people at the centre of everything.
- You can get involved in many ways; by becoming a member of your NHS foundation trust, joining a CCG public patient involvement group, your council engagement work, or becoming a member of Healthwatch. You can also contact us on 01924 317659 to see how you can get more involved.



### You said ..... We did

**Maternity** is a national priority; shouldn't it be one of your priorities?

- We agree and we now have a plan which has been produced in partnership with women, their partners and their families living across our area. You can read it at [www.wyhpartnership.co.uk/our-priorities](http://www.wyhpartnership.co.uk/our-priorities)



### You said ..... We did

You want more **joined up** health and social care that looks at your mental and physical health together.

- And we do too. GPs and community services are under pressure which means current ways of working need to change. For example we are developing plans for health services, social care, housing and community groups to work even closer together. This means you don't have to tell your story more than once and together we deliver better support to you.



### You said ..... We did

What are you doing to support **carers?**



- Carers are part of our workforce plan. The value of the contribution delivered by carers across West Yorkshire and Harrogate is approx. £4.5 billion per year. Supporting carers, including young people who care, is a priority. For example we are sharing the excellent work taking place in communities, schools and hospitals and importantly making sure we have plans in place to support the 260,000 carers across our area.

### You said ..... We did

You say you want to involve **voluntary and community organisations** more - how are you doing this?



- Our leadership group includes voluntary and community leaders.
- We have taken part in a national leadership programme to support the development of how we work closer together on our priorities.
- We held an event with over 60 voluntary and community organisations to ask them how they would like to be involved.
- We see the voluntary and community organisations as genuine partners in the work we do and we have plans in place to do this.